

Flag for Clinical Response Guide

Brief: Occasionally requesting providers will ask a clinical question on existing cases that requires follow-up from accepting subspecialists. These questions are not always answered by the busy subspecialists. These cases may require re-forwarding to the subspecialists to prompt their input. To maintain awareness for all Consult Managers please click the “Flag for Clinical Response” button so the case will be listed on the automated weekly report of “Cases Requiring TAMC Comment or Clinical Follow-up”. The case will be listed on the report three days after flagging and remain listed until a clinical or administrative comment is added by a clinical user at the accepting organization.

Example/Step by Step Directions:

1. A case exists with a history of dialogue between requesting provider and subspecialist. The case has sat for several weeks and now the requesting provider has a new question that is added to the case.

CONSULTATION REQUEST
 FROM: HANSEN BRANCH MEDICAL CLINIC (JAPAN - OKINAWA)
 TO: TRIPLER ARMY MEDICAL CENTER (HAWAII)
 Recurrent Issue [EDIT](#)

Date Submitted: 5 April 2016 10:55 HST
 History & Physical: Example history.
 Consult Question(s): What are treatment options?
 Specialties Requested: Hematology Oncology

ATTACHMENTS (DOCUMENTS, IMAGES, ETC) [UPLOAD ATTACHMENT\(S\)](#) [SHOW/HIDE](#)

Comments

DISPLAY OPTIONS: ☒ CLINICAL ☒ ADMINISTRATIVE ☒ PATIENT MOVEMENT ☒ FORWARD ☒ WORKLOAD

FORWARDED ON 5 APRIL 2016 11:00 HST TO 1 USER(S) BY CONSULTMANAGER, TRIPLER [CLICK FOR DETAILS](#)

DEPARTMENT	SPECIALTY	NAME	LOCATION
HEMATOLOGY ONCOLOGY	SPECIALIST	TRIPLER SPECIALIST	TRIPLER ARMY MEDICAL CENTER

HEMATOLOGY ONCOLOGY/TRIPLER ARMY MEDICAL CENTER/SPECIALIST (SPECIALIST, TRIPLER) 5 APRIL 2016 12:03 HST TYPE: CLINICAL [PRINT](#) 1

Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt explicabo. Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ratione voluptatem sequi nesciunt. Neque porro quisquam est, qui dolorem ipsum quia dolor sit amet, consectetur, adipisci velit, sed quia non numquam eius modi tempora incidunt ut labore et dolore magnam aliquam quaerat voluptatem.

CARDIOLOGY/HANSEN BRANCH MEDICAL CLINIC/PROVIDER (PROVIDER, HANSEN) 5 APRIL 2016 12:09 HST TYPE: CLINICAL [PRINT](#) 2

Thank you. The patient returned today and presented a complex situation.

CARDIOLOGY/HANSEN BRANCH MEDICAL CLINIC/PROVIDER (PROVIDER, HANSEN) 5 APRIL 2016 12:09 HST TYPE: CLINICAL [PRINT](#) 3

What do you recommend?

Patient: Smith, John
 FMP/SSN: 20555-51-1888
 DoD ID: 5559998888
 DOB: 01/01/1980

Add New Comment

Keep Case on Recent Activity [Share Case](#)

[Print Case](#)

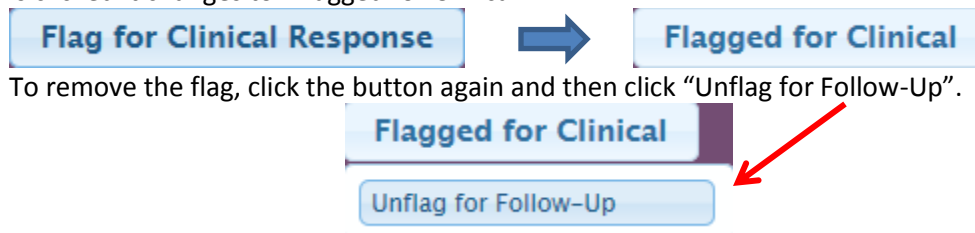
Remove From Case [SARS](#) [Convert to Pediatric Case](#)

[Close Case](#)

[Notify PACS](#)

Flag for Clinical Response

2. To flag this case for a follow-up the Consult Manager clicks the “Flag for Clinical Response” button and optionally forwards the case to the subspecialist. When the “Flag for Clinical Response” button is clicked it changes to “Flagged for Clinical”.



To remove the flag, click the button again and then click “Unflag for Follow-Up”.

3. The case will remain flagged until a clinical or administrative comment is added by a clinical user at the accepting organization it will be listed on the weekly automated report for “Cases Requiring TAMC Comment or Clinical Follow-up” after a delay of three days.

Cases requiring TAMC Comment or Clinical Follow-up

Case ID	Date In	Origin	Type	Title	A/P	Attached Depts	Attached TAMC Users	TAMC Viewers
20893	04/05/16	Hansen Branch Medical Clinic	Consult	Recurrent Issue	ADULT	Hematology Oncology	specialist, tripler	specialist, tripler

4. If the case is listed on the report then it may be necessary to forward the case to the subspecialist or that the case is un-flagged for follow-up.